

# Dog Center Rules

*Please read these rules carefully. Your cooperation is essential to ensure a safe and pleasant environment for everyone.*

## **Article 1: Access and Registration**

Upon registration, the dog owner must provide:

- \* Their personal and contact information.
- \* The dog's identification details (name, breed, date of birth, microchip).
- \* A copy of the health booklet certifying valid vaccinations and antiparasitic treatment.
- \* Any relevant information about the dog's health and behavior.
- \* Signing the registration form implies full acceptance of these rules.
- \* The center reserves the right to refuse registration to dogs that, in the opinion of the staff, may pose a danger to the safety of people or other animals.

## **Article 2: General Rules of Conduct**

- \* Within the dog center, dogs must be kept on a short leash unless they are in specifically designated areas and under the supervision of the owner or trainer.
- \* It is mandatory to immediately collect your dog's droppings and deposit them in the appropriate containers. Owners must always have hygienic bags with them.
- \* Owners are responsible for their dog's behavior and any damage it may cause to people, other animals, or the center's facilities.
- \* Civil, polite, and responsible behavior is required from all center users, both towards people and animals.
- \* It is forbidden to leave dogs unattended within the center.
- \* Children must be closely supervised by parents or guardians and must not disturb the dogs or ongoing activities.

## **Article 3: Use of Areas and Equipment**

- \* Access to the training fields and training areas is only allowed in the presence and under the guidance of the trainers.
- \* It is forbidden to use the center's equipment improperly or without the staff's authorization.
- \* You are encouraged to immediately report any damage or malfunctions found in the equipment or center areas to the staff.
- \* During lessons and activities, it is necessary to strictly follow the trainers' instructions.

## **Article 4: Health Regulations**

- \* All dogs attending the center must be up-to-date with the vaccinations required by law and with antiparasitic treatments.
- \* It is mandatory to inform the center staff of any illnesses or special conditions of your dog.
- \* Bitches in heat cannot access common areas or participate in activities, unless otherwise indicated by the staff.
- \* In case of a dog's illness during its stay at the center, the staff reserves the right to contact the owner's trusted veterinarian or an emergency veterinarian. Veterinary expenses will be borne by the owner.
- \* Prong collars or choke chains are forbidden.

## **Article 5: Lessons and Courses**

- \* Participation in lessons and courses is subject to registration and payment of the established fees.
- \* It is necessary to respect the lesson schedules. In case of lateness, the lesson time may not be made up.

- \* Cancellations for private lessons must be communicated at least 24 hours in advance, otherwise, the lesson may be charged.
- \* Lessons must be taken within the duration period of the course agreed upon with the trainers.
- \* Any exceptions will be accepted only for reasons of force majeure (heat cycle of females, injuries or illness of the handler or dog, etc.).
- \* During lessons, owners are required to pay attention and follow the trainer's instructions, avoiding distractions (e.g., phone calls).

#### **Article 6: Day Care**

- \* The day care service is available by reservation and according to the established hours.
- \* Upon delivery of the dog, the owner must provide any specific instructions (e.g., administration of medications, meal times).
- \* Any delays in picking up the dog must be communicated promptly. The center reserves the right to apply an additional fee for the delay.
- \* The center reserves the right to refuse dogs for day care if they are not considered suitable or in case of unavailability.

#### **Article 7: Insurance and Liability**

- \* It is advisable to take out a liability insurance policy for your dog.
- \* The dog owner is liable for any damage caused by their animal to people, other animals, or things during their stay at the dog center.
- \* Dogs must always be kept at a safe distance from other dogs and people, especially strangers.
- \* The dog center declines all responsibility for any accidents or damages that may occur between dogs left free without staff supervision or in undesignated areas.

#### **Article 8: Changes to the Rules**

- \* The management of the dog center reserves the right to make changes to these rules for organizational needs or to ensure the safety and well-being of people and animals.
- \* Any changes will be communicated via posting on the center's bulletin board or through other communication channels (e.g., email, website).

#### **Article 9: Access by car to the center**

- \* Please be very careful when arriving at or leaving the field: Via Cipro is crossed by the cycle path, pay attention to pedestrians and cyclists. We ask for particular attention when entering and exiting the dirt road.
- \* Once you arrive at the gate, please do not open it yourself, but notify and wait for a staff member to open it.

#### **Article 10: Compliance with the Rules**

- \* Failure to comply with these rules may result in removal from the center.

Date:

Signature